



Housing Property Management & Inspections Made Easy

Digital Inspection Tools for NSPIRE

Struggling with NSPIRE compliance, manual audits, and inefficient portfolios? Our Salesforce-powered platform delivers secure, scalable inspections—proven by HUD—to cut complaints, boost efficiency, and ensure audit-ready data.

While HUD evolves its approach, PHAs have started reaching out directly to MB&A to explore how they can leverage the tools built with HUD Standards and PHAs in mind.



How Can We Help PHAs Navigate NSPIRE with Confidence?

Public housing leaders feel overwhelmed by reactive inspections, data silos, and HUD scrutiny, leading to delays, tenant issues, and fiscal stress. ExAM PM shifts you to proactive portfolio management with offline mobile tools, pre-built NSPIRE/HQS templates, and real-time dashboards.

Common Challenges

Paper Systems

Paper-based systems create manual processes that increase errors, add to scatter, and reduced process confidence.

Lack of Automation

From communicating with inspectors, maintenance, vendors, or residents the ability for systems to make that processes easier.

Rigid Systems

NSPIRE is constantly changing and is usually just one of a many inspection requirements that need to be assessed.

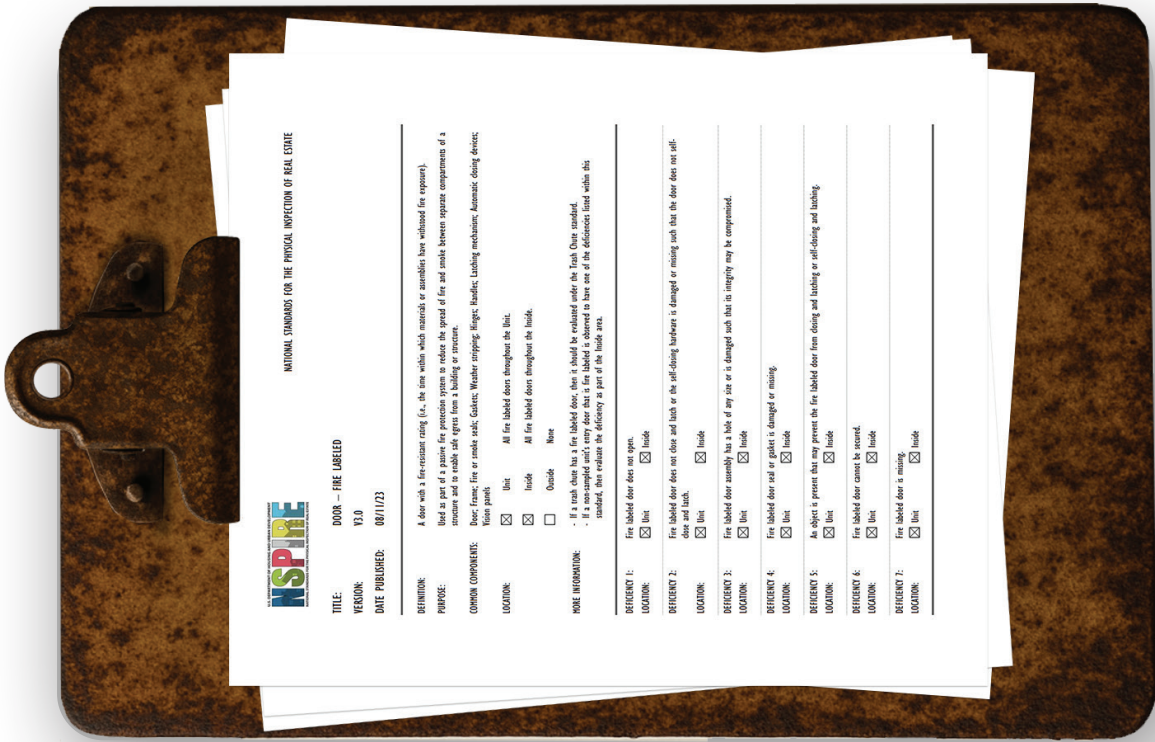
Audit Visibility

Your digital solution should make auditing your portfolio and inspections easier, not harder.

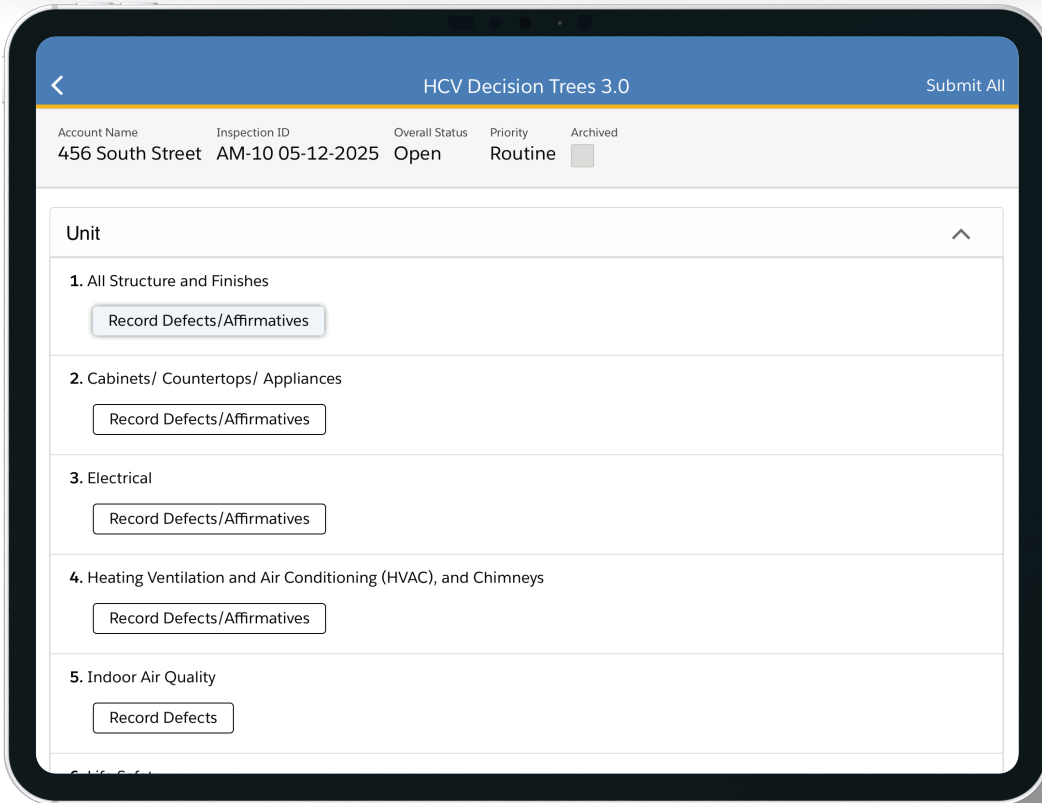
Delivering Outcomes

MB&A (Millsapps Ballinger & Associates) is the software and services partner trusted by HUD and PHAs nationwide. ExAM PM replaces fragmented, manual processes with a unified, secure platform that scales with your organization. Transform reactive inspections into proactive portfolio management with no integration headaches and enterprise security. Our solutions often provide results in weeks, not months and because they are built on Salesforce you have the ultimate flexibility with zero-code allowing teams to customize workflows without IT resources. You don't have to just take it from us. Since 2011, we have supported mission-critical inspection programs at HUD, VA, USDA, DC and more, delivering secure, scalable, and easy-to-use solutions. Check out the before and after on the next page & let's schedule a quick strategy session.

BEFORE



AFTER



Explore all of these solutions and services at
mbaoutcome.com

sales@mbaoutcome.com | 800-297-5379 | mbaoutcome.com
 1765 Greensboro Station PI Suite 900, McLean, VA 22102

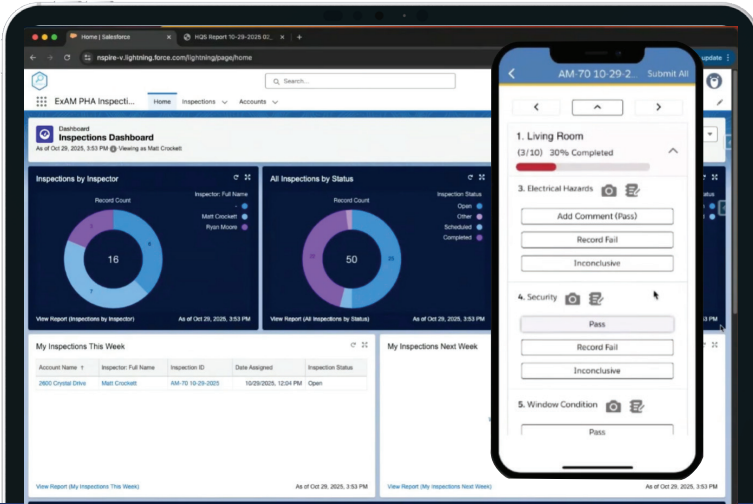




Simple Property Management

Multi-family & single-family homes

ExAM Property Management (ExAM PM) is designed for and with Public Housing Authorities using ExAM platform to manage and perform inspections; create and complete work orders based on observed defects; and manage property and warehouse inventory. ExAM PM takes the complexity out of scheduling inspection and remediation, working to enable small teams to do more with less and to enable time and budget saving analysis by enabling users to modify work flows and reports with ease.



Easy To Use



Offline

Perform inspections offline and in the field



Mobile

iOS and Android apps available



Powerful

Take high quality pictures, collect signatures, generate reports

Inspections

This includes standard inspection checklist and reports for HQS and NSPIRE-V with easy no-code ability to add and modify additional inspection standards.

Scheduling & Approvals

Schedule inspections and remediations all from one place with easy approval flow to ensure faster remediation. Create cyclical-automations and conquer backlogs with ease with ExAM PM.

Deficiency Remediation

Make sure housing deficiencies and maintenance remediation is done and on-time is core to ExAM PM. ExAM PM also, provides a way to improve inventory forecasting to ensuring budgets are protected.

Property Portfolio Mgmt.

Get a centralized view of your entire portfolio of properties to enable long term planning and track trends to get ahead of systemic challenges across your portfolio.

Explore all of these solutions and services at

mbaoutcome.com